

## **Important Notification** **Regarding** **“No Surprise Act”**

Dear Participants:

New ID Cards are being issued due to the Requirements of the Consolidated Appropriations Act of 2021 (CAA), also called the “No Surprises Act.” Its purpose is to provide greater transparency about what medical costs a health plan’s members are responsible for paying.

IDA welcomes this guidance, because we believe transparency is an essential part of our relationship with our members.

The No Surprises Act requires certain things such as deductible, and out-of-pocket information be spelled out more clearly on members’ ID cards. In compliance with this requirement, participants are receiving new Health Plan ID cards.

IDA will have many ways for this information to be accessed and identified through the ID card as well as the IDA website.

Here is a brief overview for the plan participant.

**There are many ways to find the Deductible and Out of Pocket Amounts applicable to you & your plan:**

**From your smartphone** – Download any QRC Scanner from the app store. Scan the QRC code on your ID Card. The code will be read, and your Plan Deductibles and Out of Pocket Benefits will be displayed.

**Online at [www.idatpa.com](http://www.idatpa.com)** - For additional Benefit Information go to [www.idatpa.com](http://www.idatpa.com). If you haven’t created your member account, you must register first. Click on **View my Claims, Deductibles and Out of Pocket Information** button and register today. Once registered you’ll see your Benefits, Deductibles, and Out of Pocket information for both you and the dependents on your health plan. (See Registering instructions attached).

or

You can get this information using your cell phone. Go to [www.idatpa.com](http://www.idatpa.com) click on **IDA on the Go** for instructions on how to add the IDA website to your [iPhone](#) or [Android](#) smartphone, and log in using the same username and password you use for your member account at [www.idatpa.com](http://www.idatpa.com). Now, you will have access to your claims, Deductibles and Out of Pocket information no matter where you are 24/7.

**Participants & Providers can Call IDA 1-800-225-1345** – After the introduction **Press 4** for Customer Service, **Press 1**, if a participant **Press 2**, and follow the prompts. Then **Press 1**, Verification of Benefits/Deductibles & Out of Pocket Benefits. Answer all the prompts, and a Verification of Benefits, including Deductible and out of Pocket amounts will be faxed to the fax number you provided.

**You can always contact IDA at 1-800-225-1345 for an inquiry regarding Eligibility, Benefits, Precertification and Claims.**