

Dear Valued Client:

IDA is excited to announce good news regarding Prescription benefits beginning January 1st, 2023.

IDA and our clients have enjoyed a years long arrangement with Express Scripts (ESI) that even predates its prior identity as Medco. This has routinely represented best-in-class service and pricing. As IDA does not rest on past performance, we regularly benchmark the industry. To our surprise and after prolonged negotiations, IDA has determined Express Scripts no longer represents the best combination of coverage, services, and terms for our clients. The better news is, IDA has replaced access through ESI with the nationally recognized Pharmaceutical Benefits Manager (PBM), OptumRx. This access is through RxBenefits. Combined, IDA anticipates minimal disruption while providing the services you rely upon, at improved service, terms, and rates.

Who Is OptumRx?

OptumRx has been a subsidiary of UnitedHealthGroup since 2011. OptumRx is a national PBM that coordinates the worldwide provision of pharmaceuticals and the pharmacies where they can be obtained. OptumRx has filled over \$1.3 Billion in prescriptions. A national industry leader with a proven track record, Optum prides itself on affordability, accessibility, and advocacy. IDA is excited to deliver such premiere access to our clients. To learn more, visit www.optumrx.com.

Who is RxBenefits?

Founded in 1995, RxBenefits (RxB) is the first technology-enabled Pharmacy Benefits Optimizer. Their role is to coordinate and streamline the interactions between the PBM (OptumRx), IDA, the plan, and your prescription. In most instances, their efforts are behind the scenes. RxB's team encompasses over 700 pharmacy pricing, contracting, service, technology, data, and clinical experts. Their motto is "putting the benefit back in pharmacy benefits." To learn more, visit www.rxbenefits.com.

IDA is excited to welcome you to the RxBenefits and Optum family. Our goal is to secure your access to vital pharmaceutical benefits while making every effort to reduce out-of-pocket costs, promptly address any questions or concerns, ensuring you get the maximum value from your pharmaceutical benefits.

What Comes Next?

IDA will provide an informational packet tailored to your plan, including the following helpful resources:

- **Prescription Benefit Coverage Overview (*Generic Sample Included*)**
This document gives you an easy-to-understand breakdown of all the important details of the coverage through your new pharmacy plan.
- **Member Services Support Contact Information**
Direct contact information for any questions or concerns.
- **Details on OptumRx's Website & Mobile App**
You will have access to one of the country's largest pharmacy networks. Navigating that access is crucial. OptumRx's web portal and app will help you manage your medications anywhere, anytime, search for the nearest retail pharmacy, and check drug interactions.
- **Information on Mail Order Delivery**
Skip the frequent pharmacy trips. Get up to a three-month supply of your maintenance medication(s) delivered safely and reliably right to your door. Save time and money!

Shortly, IDA will be issuing new ID cards and supporting information to support the January 1 transition.

In the meantime, IDA is available to answer any questions.

Effective January 1st, 2023, the RxBenefits Member Services team is available to answer any questions. They are available Mon-Fri, 7:00 a.m. to 8:00 p.m. (CT) at 800.334.8134 or by emailing CustomerCare@rxbenefits.com.

Please reach out to IDA at any time if you have any questions or concerns. We are thrilled to be partnering with RxBenefits and OptumRx to take your pharmacy benefit to the next level.

Sincerely,



Patricia A. Weber
Executive Vice President
Account Management