







# Online Resources

Your pharmacy benefits made easy.

The ProAct Website contains a variety of resources to support the needs of our members. We're here to ensure that your pharmacy benefits are accessible with ease—if and when you need them most.



### Claims Summary

Information is available individual member or by family. If a dependent is over the age of 18, they are required to create their own online account to view claims activity.



### **Account Information**

Manage account settings such as:

- Address and contact preferences
- Credit card on file
- Security questions and password



### Temporary ID Cards

Print a temporary ID card directly from the website.



### **Formulary List**

may be prescribed under your plan.









# Mail Order Pharmacy

Using ProAct's Mail Order Pharmacy has its advantages. It's a reliable way to securely receive your medications at the convenience of your doorstep . . . and you'll likely save some money!



#### Enroll

To receive medications from ProAct Mail Order Pharmacy Services, you must first establish a patient profile. To do so, you may visit our website or contact ProAct's customer service help desk at 877-635-9545. Additionally, your method of payment must be given to a help desk representative.

### **Order Status**

If you're already enrolled and have submitted a prescription, you can check the status of your order at any time. You can track real time as your order moves from in-process to completed/shipped. Tracking information is also available.

#### Refill

Ordering refills is quick and convenient on the ProAct website. You can even submit quick refill requests without having to login.



The ProAct mobile app is designed to be useful for ProAct Members on the go. Search "ProAct Rx" in your app store and install it for free today!



## Pharmacy Finder

Find in network pharmacies based on your zip code.